

**Questions and Issues Generated at March 2008 Regional Meetings
That Have Been Forwarded to DHS
(listed under the meeting location where they were generated)**

Carlton

We like the footnotes that describe the services.

Who does incidental nursing services?

How is a change in condition accommodated and negotiated?

What about the behaviors of family members?

How does one determine the difference between behaviors and personality?

How are we going to deal with the rising acuity of people utilizing the elderly waiver in housing with services?

How are we going to coordinate other services like trips to the emergency rooms and Medicare benefits?

Where is the definition or description of bathrooms?

Couldn't the state of Minnesota send license status directly to lead agencies?

How does one become a transportation provider?

Isn't there a conflict when a county is the case manager for a health plan, in terms of people appealing the decisions made by the case manager?

How often should case managers be in my building?

How are cognition changes tracked?

Detroit Lakes

How does a provider reconcile a physician note requiring 24 hour supervision with an assessment that will only pay for 18 hours of supervision?

Who determines that a person needs less than 24 hours of supervision?

Accountability for 24 hours of supervision when getting paid for less than 24 hours is going to drive providers away and impact access.

How is medication administration defined?

Could you clarify the regulations about 24 hour supervision with there is an order for protection?

Since 24 hour supervision requires 24 hour staffing, how does a provider allocate 6 hours of unsupervised care when they are only getting paid for 18 hours?

Why are lease requirements included when there are provisions for home care termination?

Do we put this information online?

Is this component service worksheet required?

Sauk Rapids

What responsibility does a lead agency have for reviewing residency requirements?

How far does assistance in setting up non-medical appointments go?

What is the liability of a provider with respect to assistance with funds?

Who is responsible for medical transportation?

How does a lead agency tap into transportation funding?

Can I get reimbursed for escorting people on transportation?

For eating, please use observation instead of supervision.

Do homemaking and/or companion services have to be provided by the provider of customized living services? Could there be a subcontractor between providers and other organizations?

Who addresses discrepancies between how counties pay for services?

How does a case manager supervise or monitor delegated tasks?

Bloomington

Does a client service plan worksheet mirror the EWCL worksheet?

Is this for pre-contracting?

Who decides when and how the sheet will be used?

How do new providers get into the system?

Does a 24 hour designation remain with a client forever?

How many families are willing to supplement the GRH rate?

When there are 6 or more payors, how will competition work?

Who is responsible for the community capacity?

What is the impact of multiple county or health plan workers?

Was the tool developed to help assist or complement the LTCC with respect to inter relator reliability?

What is the time line for review of conditions in the LTCC?

Services listed on page 9 are not affordable for case mix B's.

Will there be crossover with the LTCC, given the lack of mental illness criteria on the LTCC?

How does someone with 0 ADLS but behavior issues get accommodated in/on the sheet?

Windom

Who writes the socialization plan?

What occurs if the consumer's main goal is to smoke? (In the context of supervision around orientation needs)

Does supervision for choking during scheduled meals and snacks apply to tray delivery?

How does a provider get paid for a plan to prevent falls?

How is prevention paid for?

Does a client have to pay extra for a phone, if the only use they have for the phone is to summon emergency assistance?

How will technology that is "built into a building" be paid for?

Will there be consistency between counties in implementation?

What about advanced behavior problems?

What is the time frame for rate development?

Rochester

Will the component sheet be an addendum to a contract between a provider and lead agency?

Are the client, provider and lead agency all negotiating the service plan?

How does a housing with services provider enroll as a transportation provider?

What do we do with or can we get paid for dealing with assertive to agitated families?

What is the requirement for physical presence for 24 hour customized living?

What happens when a client on EW is admitted to a hospital, then discharged to a skilled nursing facility and then refuses to come back to the EW provider?

Do communities have different GRH rates?

Is there a source to determine the price for market rate rentals?

Does specialized transportation require that private and public pay clients pay the same amount?

Please define response time for scheduled vs. unscheduled needs?