



## State and Federal Agencies with Oversight of Housing with Services Providers in Minnesota

*The following is a list of agencies with direct or peripheral supervision into various operations of assisted living and housing with services establishments. The list also includes boards for different staffing cohorts as well as other constitutional offices with oversight or control over various parts of our business.*

### **CABINET LEVEL DEPARTMENTS**

#### **Bureau of Mediation Services**

Phone: (651) 649-5447

website: [www.bms.state.mn.us](http://www.bms.state.mn.us)

This cabinet level department assists parties in resolving labor disputes; collective bargaining, representation, and trains worksite labor-management committees.

#### **Department of Commerce**

Phone: (651)-296-4026

website: [www.commerce.state.mn.us](http://www.commerce.state.mn.us)

This department monitors insurance companies, some of which offer and provide long-term care insurance policies. These policies pay for certain long-term care services.

#### **Department of Employment and Economic Development**

Phone: (651) 297-1291

website: [www.deed.state.mn.us](http://www.deed.state.mn.us)

This department is responsible for economic development through direct funding and grants. Promotes business expansion and employee retention programs; provides oversight of grantees and other business operations.

#### **Department of Health**

Phone: (651) 201-5000

website: [www.health.state.mn.us](http://www.health.state.mn.us)

This department licenses providers; monitors compliance with certain rules and statutes involving long-term care including environmental health, health care facilities, and health care delivery systems. Specific oversight areas are listed below:

- ❖ Office of Health Facility Complaints
- ❖ Licensing Services
  - Class A Home Care Agency
  - Class F Home Care Agency
  - Food and Beverage License
  - Board and Lodging License
- ❖ Housing w/ Services Registration
- ❖ Vulnerable Adults Act —The Department monitors and serves as a common entry point on reports of maltreatment of vulnerable adults.
- ❖ Minnesota Nursing Assistant Registry

**Department of Human Rights**

Phone: (651) 296-5663

website: [www.humanrights.state.mn.us](http://www.humanrights.state.mn.us)

This department ensures compliance with the Minnesota Human Rights Act and is charged with preventing discrimination within the state.

**Department of Human Services**

Phone: (651) 431-2907

website: [www.dhs.state.mn.us](http://www.dhs.state.mn.us)

This department administers the Medical Assistance (Medicaid) payment program which in many cases is a majority of funding to providers. With these payments come multiple areas of oversight.

**Office of Ombudsman for Long-Term Care**—helps mediate disputes between consumers and providers of long-term care services including service terminations, rights violations, discharge and evictions, and assistance with public programs.

**Office of Ombudsman for State Managed Health Care Programs**—helps people in Minnesota's Health Care Programs (MHCP) who are required to be enrolled in a health plan. This includes people covered by Medical Assistance (MA), General Assistance Medical Care (GAMC) and MinnesotaCare.

**DHS Background Study** – required for individuals who provide direct contact services.

**Department of Labor and Industry (DOLI)**

Phone: (651) 284-5005

website: [www.doli.state.mn.us](http://www.doli.state.mn.us)

This department regulates building codes, workers compensation, wages and general labor standards.

**Department of Revenue**

Phone: (651) 296-3403

website: [www.taxes.state.mn.us](http://www.taxes.state.mn.us)

The tax collector for the state, Revenue is responsible for imposing and collecting taxes and ensuring compliance with the myriad of corporate and individual tax laws.

**Minnesota Pollution Control Agency**

Phone: (651) 296-6300

website: [www.pca.state.mn.us](http://www.pca.state.mn.us)

With a mission of eliminating pollution in the state, the PCA regulates disposal of prescription drugs from all sources including providers.

**OTHER OFFICES****Attorney General's Office**

Phone: (651) 296-6196

website: [www.ag.state.mn.us](http://www.ag.state.mn.us)

The attorney general is the state's chief law enforcement and consumer rights advocate. The office can investigate and bring legal action in state courts on behalf of the citizens of the state for violations of civil and criminal law. Each state department and board receives legal counsel and advice from this office.

**Secretary of State—Business Registrations and Renewals**

Phone: (651) 296-2803

website: [www.sos.state.mn.us](http://www.sos.state.mn.us)

The secretary of state reviews, approves, and files articles of incorporation and amendments for businesses in the state. The office also maintains records filed under the Uniform Commercial Code regarding collateral pledged to secure loans and administers a Central Notification System for maintaining state and federal tax liens.

## STATE PROFESSIONAL BOARDS

### Board of Examiners for Nursing Home Administrators

Phone: (651) 201-2730 website: [www.benha.state.mn.us](http://www.benha.state.mn.us)

The Board licenses the administrators of nursing homes in the state. They also set the qualifications required for licensure, review, and act on complaints against licensed administrators, and refer consumers needing help to other state and private agencies.

### Board of Pharmacy

Phone: (651) 201-2825 website: [www.phcybrd.state.mn.us](http://www.phcybrd.state.mn.us)

The Board enforces rules dealing with drug distribution by drug manufacturers, wholesalers, pharmacies, physicians, dentists, and other practitioners. The board issues all licenses dealing with pharmacists and pharmacies.

### Board of Nursing

Phone: (612) 617-2270 website: [www.nursingboard.state.mn.us](http://www.nursingboard.state.mn.us)

The Board is a regulatory agency whose services include licensing, discipline and program approval, education relevant to the needs of the public and to the education and practice of nurses, and disseminating information to nurses and the public.

### Board on Aging

Phone: (651) 431-2500 website: [www.mnaging.org](http://www.mnaging.org)

The Board is the gateway to services for seniors and their families. The board listens to senior concerns, researches for solutions, and proposes policy to address senior needs.

### Board of Dietetics and Nutrition Practice

Phone: (651) 201-2764 website: [www.dieteticsnutritionboard.state.mn.us/](http://www.dieteticsnutritionboard.state.mn.us/)

The Board promotes public interest in receiving quality dietetic and nutrition services from competent licensed dietitians and nutritionists.

### Board of Physical Therapy

Phone: (612) 627-5406 website: [www.physicaltherapy.state.mn.us](http://www.physicaltherapy.state.mn.us)

The Board serves to ensure that Minnesota citizens receive appropriate physical therapy services from competent physical therapists. Public protection is accomplished through licensing and disciplining of physical therapists.

### Board of Social Work

Phone: (612) 617-2100 website: [www.socialwork.state.mn.us/](http://www.socialwork.state.mn.us/)

The purpose of the Board and of licensure is to promote public protection by enacting and enforcing licensure and practice standards for social workers.

## OTHER/ LOCAL GOVERNMENT

Depending on the location of the Housing establishment, local governments may exercise different regulations such as food and beverage codes and others. Check with the local unit of government on specific ordinances.

## Federal Agencies with Oversight

### CABINET LEVEL DEPARTMENTS

#### Department of Health and Human Services (HHS)

Phone: (202) 619-0257

website: [www.hhs.gov](http://www.hhs.gov)

The Department is charged with the goal of protecting the health of all Americans and providing essential human services.

##### Administration on Aging

The AOA awards annual grants (computed by formulas) to State government agencies on aging and Native American tribal organizations to support programs mandated by the Congress in the Older Americans Act. The administration also awards discretionary grants to research organizations working on projects within the broad outlines of the Act. It conducts statistical activities in support of the research, analysis, and evaluation of programs to meet the needs of an aging population.

##### Administration on Developmental Disabilities

The Administration on Developmental Disabilities (ADD) is the U.S. Government organization responsible for implementation of the Developmental Disabilities Assistance and Bill of Rights Act of 2000, known as the DD Act. ADD, its staff and programs, are part of the Administration for Children and Families, of the U.S. Department of Health and Human Services.

##### Centers for Disease Control (CDC)

The Center works to protect public health and safety by providing information to enhance health decisions, and it promotes health through partnerships with state health departments and other organizations.

##### Food and Drug Administration (FDA)

This division of HHS is responsible for regulating and supervising the safety of foods, dietary supplements, drugs, vaccines, and biological medical products.

##### Centers for Medicare and Medicaid Services (CMS)

This division administers the Medicare program and works in partnership with state governments to administer Medicaid, the State Children's Health Insurance Program (SCHIP), and health insurance portability standards. In addition to these programs, CMS has other responsibilities including monitoring quality standards in long-term care facilities through its survey and certification process.

#### Department of Housing and Urban Development (HUD)

Phone: (202) 708-1112

website: [www.hud.gov](http://www.hud.gov)

With its beginnings in the House and Home Financing Agency, HUD provides grants and loans to encourage development and creation of affordable housing, support community development, and increase access to housing free from discrimination.

**Department of Justice**

Phone: (202) 202-514-2000

website: [www.usdoj.gov](http://www.usdoj.gov)

The Department, headed by the Attorney General, is charged with enforcing the law and defending the interests of the United States according to the law and to ensure fair and impartial administration of justice for all Americans

**Civil Rights Division**

The Division is responsible for enforcing federal statutes prohibiting discrimination on the basis of race, sex, disability, religion, and national origin.

**Department of Labor**

Phone: 1-866-4-USA-DOL

website: [www.dol.gov](http://www.dol.gov)

The Department is responsible for occupational safety, wage and hour standards, unemployment insurance benefits, re-employment services, and some economic statistics.

**Occupational Safety and Health Administrations (OSHA)**

OSHA's mission is to prevent work-related injuries, illnesses, and occupational fatality by issuing and enforcing rules called standards for workplace safety and health.

**Department of Treasury**

Phone: (202) 622-2000

website [www.ustreas.gov](http://www.ustreas.gov)**Internal Revenue Service (IRS)**

Phone: (651) 312-8082

website: [www.irs.gov](http://www.irs.gov)

This agency collects taxes and enforces the internal revenue laws. It is an agency within the U.S. Department of the Treasury and is responsible for interpretation and application of federal tax law.

**OTHER COMMISSIONS AND AGENCIES****Equal Employment Opportunity Commission (EEOC)**

Phone: 1-800-669-4000

website: [www.eeoc.gov](http://www.eeoc.gov)

The Commission is charged with ending employment discrimination. The EEOC investigates discrimination complaints based on an individual's race, color, national origin, religion, sex, age, disability and retaliation for reporting and/or opposing a discriminatory practice. The Commission is also tasked with filing suits on behalf of alleged victim(s) of discrimination against employers and as an adjudicator for claims of discrimination brought against federal agencies.

The Commission also monitors compliance with the **Americans with Disabilities Act (ADA)** of 1990.

**U.S. Citizenship and Immigration Services**

Phone: 1-800-375-5283

website: [www.uscis.gov](http://www.uscis.gov)

The stated priorities of the USCIS are to promote national security, to eliminate immigration case backlogs, and to improve customer services.