

The Following List of Contacts will provide you guidance in addressing questions that may arise for VA Contract veterans.

MINNEAPOLIS VA HEALTH CARE SYSTEM CNH SUPPORT STAFF

NAME	PHONE (612)	FAX (612)
Contract Nursing Home Point of Contact: Simone Hogan, MSW, LICSW	467-4527	467-5788
Community Social Work Staff: *Contact your HCC SW if you have questions regarding a veteran on contract at your nursing facility – <u>this should be your first contact</u> . Other calls to your VA SW would include prior approval for additional MD/NP visit, podiatry, mental health, etc. ★ Darla Recht-Segelstrom, LICSW ★ Jan Wenig, LICSW ★ Simone Hogan, LICSW ★ Deb Wagner MSW, LICSW, Social Work Supervisor	725-1994 467-4526 629-7640 467-4527 467-1561	467-5788
★ Rich Bugielski, LICSW ★ Marcia Burke, LSW	467-4520 467-5785	467-5882
HCC Social Work Intake: *Contact HCC SW intake if you are inquiring about eligibility and updates regarding hospitalizations and sentinel events. Contact HCC intake regarding questions for existing contract veterans if your facility assigned VA SW is out of the office for an extended time.	725-1994	
Community Health Nurse Coordinators: *Contact your assigned CHNC if you are unable to reach your HCC SW and have questions regarding a veteran currently on contract. ★ Maria Votel, RN ★ Amanda Gallahue, RN ★ Cathy Hoemke, RN ★ Elizabeth Jenkins, RN	725-2043 467-3255 629-7445 467-1089 629-7405	467-5788
Referral Case Manager - request VA hospital admission, Specialty Clinics referral, or other VA appointments/requests, dental, hearing, vision	725-2019	467-5661
Billing Questions: ★ Tom Schumann, Fee Basis Staff	725-2003 629-7651	
Therapy Authorizations: *Prior authorization is needed by a VA physician for all therapies – PT/OT/SLP. Fax evaluation and plan to the following: ★ Denise Kocher	467-5717	727-5674
Transportation/Patient travel *Transportation is available to VA appointments for veterans on contract – contact this department to schedule transportation.	467-4290	
Client Assistance Service (CAS)- patient support during VA appointments	467-1834	
VA Hospice enrollment/inquiries/benefit	629-7457	467-5788
Medical Foster Home Program Coordinator, Kathy West, LICSW	427-2619	
Home and Community Care Director – Shawna Clausen, MS, RN	467-1658	467-5675