Innovative Approaches to the Management of Aggressive Behaviors in Health Care

May 17, 2013
Gorecki Center College of Saint Benedict
St. Joseph, MN

Location
This program will be held in the Gorecki Center Room at the College of Saint Benedict, 37 County Road 121, St. Joseph, MN 56374.

Getting to the College of Saint Benedict
37 County Road 121
St. Joseph, MN 56374

From St. Cloud -
Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Go through four-way stop sign.

From Interstate 94 -
Take I-94 West to St. Joseph, approximately 57 miles, exit #160, County Road 2. Turn right onto County Road 2 at the bottom of the exit. Take the next right onto Minnesota Street, which brings you into St. Joseph. Turn right on College Avenue - 2nd stop sign.

From U.S. Highway 10 -
From Hwy 10, take the Hwy 15 exit into St. Cloud. Turn right on Division Street. Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Go through four-way stop sign.

More detailed directions and parking information will be included in the confirmation letter you receive after registering for this conference.

Hotels
For those attendees who need lodging information, the following hotels are within close proximity to the conference location:
- Homewood Suites by Hilton St. Cloud (320) 252-5900
- St. Cloud Holiday Inn (320) 253-9000 (shuttle available)
- Le St. Germain Suite Hotel (320) 654-1661 (shuttle available)
- AmericInn (320) 259-0677
- Best Western Kelly Inn (320) 253-0606
- Country Inn and Suites (320) 252-8282

Additional Information
- Daycare is not provided. Please make necessary arrangements.
- Tuition includes lunch, contact hour certificate and program materials.
- It is difficult to maintain room temperature for the comfort of all. Please dress in layers.
- Disclosure Policy: It is the policy of St. Cloud Hospital Education & Professional Development Department to provide balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in sponsored programs are expected to disclose to the program audience any real or apparent conflict(s) of interest related to the content of their presentation.
- In accordance with the Americans with Disabilities Act Amendment Act of 2008, please advise the St. Cloud Hospital Education Department at (320) 255-5642 when registering if you have any disability that requires special materials and/or services so that appropriate personnel can be advised.
- For more information, or if you have special needs or requirements, contact the Education & Professional Development Department at (320) 255-5642 or email sch.education@centracare.com

Map of St. Cloud

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St. Joseph, MN 56374

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Registration Form

Innovative Approaches to the Management of Aggressive Behaviors in Health Care
Friday, May 17, 2013
8:15 a.m. - 4:30 p.m.
Gorecki Center Room at the College of Saint Benedict in St. Joseph, MN

PLEASE PRINT

Name ____________________________ Organization ____________________________
Title ____________________________ Home Address ____________________________
City ____________________________ State ___ Zip _______

Home Phone ____________________________ Work Phone ____________________________
Email ______________________________________

Registration deadline: May 10, 2013

Program Fee: $59

Registration is limited and taken on a first-come, first-serve basis.

To attend CentraCare Health System’s Approach to the Management of Aggressive Behaviors in Health Care:

Friday, May 17, 2013
8:15 a.m. - 4:30 p.m.
Gorecki Center Room at the College of Saint Benedict in St. Joseph, MN

Please indicate your top two choices of breakout sessions to attend

Active Threat Situation Planning and Implementation
Acute Environmental Assessment & Risks
OSHA’s Guidelines for Preventing Workplace Violence - Strengthening the Safety Infrastructure
Empowering Staff to Address Violence/Aggressive Behaviors on Inpatient Units
Violence in the Emergency Department

Registration deadline: May 10, 2013

METHOD OF PAYMENT

☐ Check enclosed payable to St. Cloud Hospital
☐ Credit Card (Visa, MasterCard, Discover)

Credit Card (Visa, MasterCard, Discover)
Card # ____________________________ Exp. Date _____/_____ V-Code _______
(3 digit code on back of card)

Registrations cannot be accepted or processed unless accompanied by appropriate tuition payment. Mail registration and payment to: Education & Professional Development Department, St. Cloud Hospital, 1406 Sixth Avenue North, St. Cloud, MN 56303.

Agenda
8:15 - 8:30 a.m.
Welcome and Introductions
Paul R. Harris, CentraCare Health System
Vice President & General Counsel; Terence Pladson, MD, MBA, FACPE, CentraCare Health System President/CEO

8:30 - 10:00 a.m.
De-escalating Crisis in the Healthcare Setting
Jonathan W. Bundt, MA, LMFT, BCETS/CR, MN-CEM

10:00 - 10:15 a.m.
Break

10:15 - 12:15 p.m.
CentraCare Health System’s Approach to the Management of Aggressive Behaviors in Health Care

● History & Background
Joy Plamann, MBA, RN, BC

● Support of Leadership
Paul R. Harris

● Interdisciplinary Approach
Karen Witzman, MA, RN

● Security/Safety
Bill Becker

● Community Involvement
Jim Steve, SGT

Breakout Sessions

12:15 - 1:00 p.m.
Lunch (included)

● Active Threat Situation Planning and Implementation
Bill Becker; Rachel Erickson; Jim Steve, SGT

● Acute Environmental Assessment & Risks
Jonathan W. Bundt, MA, LMFT, BCETS/CR, MN-CEM

● OSHA’s Guidelines for Preventing Workplace Violence - Strengthening the Safety Infrastructure
Vikki L. Sanders; Karen Witzman, MA, RN; Alice Frechette, BS, RHIA

● Empowering Staff to Address Violence/Aggressive Behaviors on Inpatient Units
Ann E. Ohmann, RN

● Violence in the Emergency Department
Gordon Lee Gillespie, PhD, RN, PHCNCS-BC, CEN, CPEN, FAEN

2:00 - 2:10 p.m.
Break

2:10 - 3:10 p.m.
Breakout Sessions (repeated)

3:10 - 3:25 p.m.
Break

3:25 - 4:15 p.m.
PANEL: Impact of Patients and Physicians
Holly Peterson, M.D., S.F.H.M.; Patrick Wentland; Jeremy (Jay) Wiedewitsch, Lynette Hess; Angie Johnson, BSN-C

Conference Summary/Evaluations/Adjourn
Paul R. Harris

Faculty

● Bill Becker, St. Cloud Hospital Director Security & Safety

● Jonathan W. Bundt, MA, LMFT, BCETS/CR, MN-CEM

● Rachel Erickson, St. Cloud Hospital/Central MN Healthcare System Preparedness Program Emergency Preparedness Specialist

● Alice Frechette, BS, RHIA, St. Cloud Hospital Director Performance Improvement

● Gordon Lee Gillespie, PhD, RN, PHCNCS-BC, CEN, CPEN, FAEN, Robert Wood Johnson Foundation Nurse Faculty Scholar, University of Cincinnati College of Nursing Assistant Professor

● Paul R. Harris, CentraCare Health System Vice President & General Counsel

● Lynette Hess, PCA, St. Cloud Hospital Patient Care Support

● Angela Johnson, BSN-C, St. Cloud Hospital Medical Unit 2

● Ann E. Ohmann, RN, Behavioral Health Case Manager, St. Cloud Hospital

● Holly Peterson, M.D., S.F.H.M., CentraCare Clinic Hospitalist

● Terence Pladson, MD, MBA, FACPE, CentraCare Health System President/CEO

● Joy Plamann, MBA, RN, BC, St. Cloud Hospital Medicine Care Center Director

● Vikki L. Sanders, State of Minnesota Workplace Violence Prevention Coordinator/OSHA Consultant

● Jim Steve, SGT, St. Cloud Police Department School Resource Officer

● Patrick Wentland, AA, St. Cloud Hospital Security Specialist

● Jeremy (Jay) Wiedewitsch, St. Cloud Hospital Mental Health Associate

● Karen Witzman, MA, RN, St. Cloud Hospital Director Employee Health Services

Contact Hour Information

Participants earn 6.5 contact hours.

CentraCare Hospital is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

CentraCare Hospital has been approved as a provider by the State of Minnesota Board of Social Work - CE Provider Approval Number CEP-77. Participants earn 6.5 Social Work Contact Hours.

It is the personal responsibility of each participant to determine whether this activity meets the requirements for acceptable continuing education by their licensing organization.

To earn contact hours, participants must attend all sessions and complete an evaluation form.

Objectives
Following the program, the participant will be able to:

● Incorporate information, tools and resources into their daily practices from CCHS’s multifaceted response to a changing health care environment.

● Implement skills and tools that will decrease or de-escalate incidents in their work environment.

● Describe a facility’s response to planning for an active threat situation.

● State the business case and return on investment for addressing behaviorally challenging situations and patients in order to increase safety.

● Understand regulatory and compliance directives.

Target Audience
Healthcare administrators, executives, board members, nursing leaders, social workers, law enforcement, other healthcare professionals and community partners.

Purpose
Define a strategic approach for mitigating the risk of behaviorally challenging situations in a health care environment and provide professionals with information and tools to address increasing healthcare incidents of aggressive behavior towards caregivers.